

the power of girls



report to our community
2009 - 2010

Living the Promise and Law



51 Heart of Michigan Girl Scouts received the Gold Award in 2009-2010, the highest recognition possible for girls in Girl Scouting. Each Gold Award recipient carried out a substantial community service project as the capstone of her Gold Award year. The girls ran day camps, built nature areas, designed religious award workshops and taught younger girls the value of physical exercise.

Our girls are amazing!

For their Silver Award Project, Cadettes Alena Buczynski and Maddie Rayner created an anti-bullying week at Marshall Middle School and an anti-bullying rally in their community as a response to the suicide of Phoebe Prince, a teen from New England. Alena and Maddie are just two of our amazing girls who are learning leadership skills through Girl Scouting.



"What resulted from this project is far more important than earning a badge or award. We've learned to speak with confidence and grace, to organize and plan a project that can impact millions and that hard work and determination can make dreams a reality."

-Alena Buczynski and Maddie Rayner



Four outstanding women – Kathy Van Buren, Debbie Markiewicz, Cassandra Jackway and Lesa Stoddard (not pictured) received the GSUSA Thanks Badge, the highest adult recognition in Girl Scouting.

Our volunteers are incredible!



Making a Lasting Difference in the Lives of Girls
Four thousand women (and a few good men) honed their skills at GSHOM adult education courses giving them the knowledge and information they need to grow strong and wise in Girl Scouting.



Building Capacity to Serve Girls and Volunteers

We Had A Great Year!

We ended the year with 23,644 girls and 7,441 adult volunteers! We served 2,117 girls in outreach programs last year.



The Lansing Regional Center of GSHOM moved to new, modern quarters in the heart of Lansing's Old Town.



Girls and volunteers from all over Heart of Michigan – 300 strong – had a blast at the 2010 councilwide Jamboree at Camp Linden last August.



We opened Harriet Hall at Camp Merrie Woode, honoring a dear volunteer who loved Girl Scout camp.



Our redesigned website debuted on the first day of Girl Scout Week, 2010 (March 6) and won a web marketing award!



We started troops in mosques, synagogues and churches; in all, 18 new troops were established in places of worship. Furthermore, 181 girls received the religious recognitions of their own faiths.



Learning and Growing

In early 2010, GSHOM brought together thought leaders from all of our five regions and took a good, hard look at where we've been, what we've learned and where we should focus our energies. In this strategic learning process we developed GSHOM's five strategic priorities. They are:

- Membership** Be the organization of choice for girls, parents, guardians and volunteers.
- Program** Deliver outcome-driven programs that support and build membership and resources.
- Funding** Diversify and increase revenue streams for long-term sustainability.
- Culture** Build and sustain a culture that is girl-centered, adaptive, nimble, fun and rewards taking risks in order to win for girls.
- Brand** Communicate who we are and what we do today to build value and public trust and to position ourselves as the premier leadership organization for girls.

Here's who helped us think strategically:

- | | |
|-----------------------|----------------------|
| Layla Ananda | David Ferguson |
| Joyce Blomgren | Mary Flegal |
| Pat Brasseur | Joann Germinder |
| Mary Brown | Barbara Giesen |
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INSIGHT:

- Troops/groups are volunteer led, not girl-led
- Leaders need electronic bulletin board / ways to dialogue
- Engage parents
- Demonstrate how volunteerism w/ GS serves you!

IMPLICATION:


- We're not creating leaders, contrary to mission, mission is mis understood, must educate parents as well
- Connect w/ employees who encourage volunteerism as part of job obj's

OWN REALITIES (A LA EVALUATION)

- VOLUNTEER EXPERIENCE FIRST 2 YEARS...
 - * - TRAINING QUALITY / QUANTITY...
 - OUR EXPECTATIONS
- OUR EXPECTATIONS DONT SEEM TO MATCH A VOLUNTEER'S EXPECTATIONS.
- Focus THE SOURCE (BALANCE NEED: OFFERINGS AND EFFECTIVENESS)
- INCOME STREAMS: NEED TO ADDRESS THESE PROBLEMS
 - DIVERSIFICATION:
 - EXIST ELSEWHERE
 - RETAIL
 - ...
 - ...
- (Focus on ...)

Implications

- Parents will undermine the troop + disengage girls. + girls leave the troop.
- NO \$\$\$\$ = NO GSHOM
- Better communication w/ volunteer stakeholders



Girl Scouts Heart of Michigan is in the forefront of Girl Scout councils across the nation using audience research and evaluation tools to help us improve, program by program, initiative by initiative, year by year.

92 % of GSHOM girls say they did something at the program that made them feel good about themselves.*

92 % of GSHOM girls say they learned something new attending a GSHOM program.

82 % parents and volunteers say that Council-sponsored Girl Scout programs promote cooperation and teambuilding

77% of GSHOM parents and volunteers say that our programs encouraged girls to develop critical thinking.

*Based on end-of-program exit surveys.

Striving for Excellence

Reaching Out to Girls

What a tough economic year 2009-2010 was. Thankfully, donors to GSHOM stepped up and contributed \$133,752 to provide financial aid for girls whose families could not afford troop membership, uniform parts or books. GSHOM gave out \$62,700 in camp scholarships in the summer of 2010. **Donors, we couldn't have done it without you. Thank you!**

Who Need Us the Most

Thank you Dow Foundation

The Midland-based Herbert H. and Grace A. Dow Foundation awarded GSHOM \$300,000 to fund Girl Scout outreach programs in the Great Lakes Bay Region (Saginaw, Midland and Bay City). Thanks to the Dow Foundation, GSHOM is bringing dynamic, life-changing programs to girls: "Living On My Honor," "Uniquely ME," BrainSTEM (science, technology, engineering and math), "It's your World: Change It," "It's Your Planet: Love It" and "It's Your Story: Tell It."

The three-year grant was effective July of 2010. In the grant's first year, outreach programs reached 178 girls at four schools and six community centers and agencies serving Midland, Saginaw and Bay City.



"We are seeing tremendous growth in these girls. For example, the older girls at InnerLink were apprehensive at first, but now they are always clamoring to come back to Girl Scouts. They want a Girl Scout summer program, too!"

—Lisa Ingram, GSHOM Outreach Specialist



The Baker's Dozen Cookie Dessert

Bake-Off

As people mixed, mingled and won raffle items, area chefs competed to see who could create the best dessert made from what else? Girl Scout cookies!

The Girl Scout cookie program is, for many girls, their first introduction to the world of business and financial literacy. In fact, Girl Scouts offers the largest business and economic literacy program for girls in the United States! Girls in our community are developing leadership skills that will help them become strong and confident women.



YUM!

The Baker's Dozen Girl Scout Cookie Bake-Offs Were Delish!

GSHOM "rolled out" the Baker's Dozen Girl Scout Cookie Bake Off in four of our five regions in 2010, raising a total of \$70,000.



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Income and Expenditures 2009-2010

Direct Contributions	394,352
Foundations & Grants	428,195
United Way	252,977
Donated Materials & Supplies	106,602
Special Events	75,654
Program Service Fees	856,688
Rental	40,537
Cookie Sales (net)	4,416,229
Fall Product Sales (net)	370,455
Store Sales (net)	246,827
Investment	80,110
Net on Investments	51,674
Miscellaneous	20,793

Total Income **7,341,093**

Program Services	7,317,360
Management & General	231,259
Fundraising	682,397

Total Expenditures **8,231,016**

Change in Net Assets (889,923)



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Girl Scouting builds girls of courage, confidence, and character who make the world a better place.

The Girl Scout Promise

On my honor, I will try:

To serve God and my country,

To help people at all times,

And to live by the Girl Scout Law.

The Girl Scout Law

I will do my best to be

honest and fair,

friendly and helpful,

considerate and caring,

courageous and strong, and

responsible for what I say and do,

and to

respect myself and others,

respect authority,

use resources wisely,

make the world a better place, and

be a sister to every Girl Scout.

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